



cityofsachse.com

NEWS RELEASE

FOR IMMEDIATE RELEASE

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(March 19, 2020) Sachse, TX...Today the City of Sachse announced actions to assist residents during this local and national emergency.

Utilities: Utility Billing is open and processing payments. To protect against the spread of the 2019 Novel Coronavirus (Covid-19), residents are strongly encouraged to utilize payment methods which do not involve face-to-face contact. Most payments can be handled by phone, email or drop-box. Residents can do the following to make their payments:

- **Make a payment via check.**
Mail check to the City or deposit in the designated drop box located outside the Library.
- **Make a payment with automatic bank draft.**
Contact Utility Billing staff at 469-429-4763 or 469-429-4765 to set-up this service.
- **Make a payment online.**
Visit <https://www.municipalonlinepayments.com/sachsetx/utilities>
- **Make a payment via phone.**
Call 866-933-4027.
- **Make a payment with cash.**
Cash payment requires in-person contact and is highly discouraged at this time.

The customer convenience fee of \$1.25 for phone and online payments is suspended until further notice. Routine shut-offs are suspended until further notice. If you need payment assistance, call our staff at 469-429-4763. Payment plans are available, but must be confirmed.

Atmos Energy announced they are temporarily discontinuing service disconnections for natural gas.

CWD operations are unchanged. To help keep the potential spread of contamination to a minimum, residents need to bag and securely tie trash before it's thrown into carts. This prevents trash from escaping carts and trucks, while protecting people from contact with potentially contaminated items. Recyclables should be empty and clean prior to throwing them directly into your blue recycling cart.

ABOUT THE CITY OF SACHSE: Sachse is an emerging city in Collin and Dallas counties with a population of 20,329 according to the 2010 census. Located about a mile north of President George Bush Turnpike off State Hwy. 78, the City is chartered as a Council-Manager municipality. Founded in 1845 by William Sachse, the City enjoys an eclectic mix of established neighborhoods and new residential and commercial developments. Proud of its history, the City is home to a strong historical restoration movement which includes an extensive history museum.



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Municipal Court: Effective Wednesday, March 18, all court hearings scheduled through the remainder of March have been reset. Notices of new dates will be mailed to the address on file. The Municipal Court people to review options for handling citations (printed on the citation) or at www.cityofsachse.com. Alternatives are available to avoid personal appearances in court.

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